

**In the United States Patent and Trademark Office**

Serial Number: 10/815647  
Application. Filed: April 2, 2004  
Applicant: Kia Silverbrook; Paul Lapstun  
Application Title: Obtaining Product Item Assistance  
Examiner/GAU: Lisa M. Caputo 2876  
Dated September 25, 2007  
At: Balmain, NSW  
Docket No. HYG001US

**AMENDMENT E**

Commissioner for Patents  
Washington, District of Columbia 20231

Dear Sir:

In response to the Office Action of September 11, 2007, please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper. The Applicant submits that these amendments introduce no new matter.

**Remarks/Arguments** begin on page 7 of this paper.